

Progressive change in safety culture

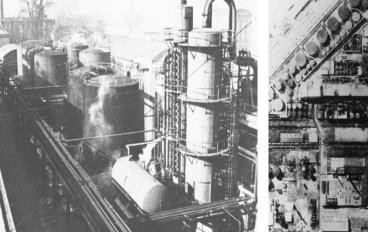
Martin Demčák, Ph.D. Director SD&HSE, Slovnaft Flagship Manager

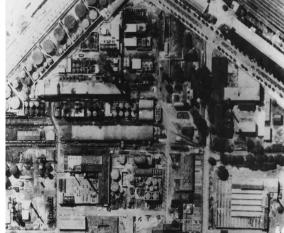


HISTORY OF THE REFINERY

History - Apollo Refinery (1896 – 1945)







Slovnaft Today





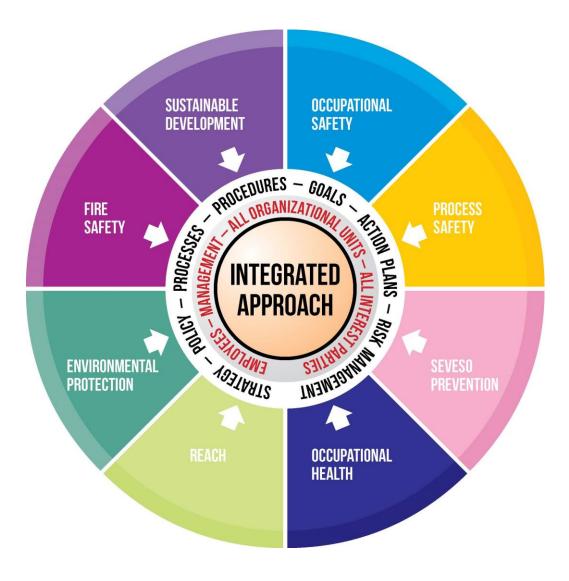


COMPANY CULTURE MILESTONES

- From local state company to the subsidiary of an international private company (MOL Group).
- Many changes have taken place in the operational business model over the last 15 years.
- Managerial Expansion within the "Flagship operational model" – Managing areas with a different legal framework, personal values, mentality etc...
- Significant growth of the Gas Station Network
- Continual maintenance of the original brand *"Slovnaft"*



INTEGRATED HSE APPROACH





BASIC ELEMENTS OF HSE MS



1. Leadership, Commitment & Accountability

- 2. Risk & Change Management
- 3. Competence, Training & Awareness
- 4. Planning & Targets
- 5. Contractor HSE Management
- 6. Design, Construction, Commissioning & Decommissioning
- 7. Safe operation & Work Practices

8. Health Protection & Promotion

- 9. Environmental Management
- 10. Requirements, Information & Documentation
- 11. Product Stewardship

12. Communication & Consultation

13. Incident Reporting & Investigation

- 14. Emergency Planning & Response
- 15. Assurance & Audits
- 16. Social Impacts



MANAGEMENT ≠ LEADERSHIP

Managers - people who do things right Leaders - people who do the right things

Warren Bennis, Ph.D. "On Becoming a Leader"



AON HEWITT EMPLOYEE ENGAGEMENT MODEL

Employee Engagement (Round Table) survey revealed a big gap in leadership.

We see Engagement when people:



consistently speak positively about the organization to colleagues, potential employees and customers



have an intense desire to be part of the organization



volunteer extra effort and engage in behaviors that contribute to the organization's business success

Drivers of Engagement





FROM PRIORITY TO VALUE

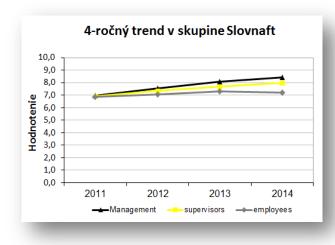






HSE LEADERSHIP ENGAGEMENT PROGRAM

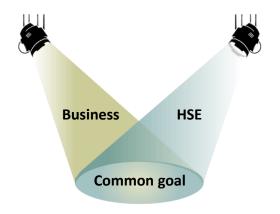
- Assessment of the safety culture
- Dialogue Workshops
- Top 150 Leadership workshop
- 600+ Leadership workshop





HSE UNDER THE MAGNIFYING GLASS

- Personal initiative of the Slovnaft CEO.
- A Philosophy: From theory to practice
- Represents the basic framework of many of the HSE activities.
- Working to meet business objectives as much as possible.
- This approach forces the Operational Staff, HSE Staff and other interested parties to find "common ground".





HSE TRAINING CENTRE

Primary focus on the practical application of:

- Life Saving Programs.
- Debate over the real-world daily operational issues.
- Refreshing / updating knowledge / skills.
- Checking familiarity with the rules.
- Next step contractor involvement.











FIRE DAYS

Inform the low operational management level about:

- The capability of the fire brigade.
- The boundaries between the operational staff (laymen) fire fighting and the (professional) intervention.
- Specific fire/explosion/toxicity prevention related to the chemicals and the processes in their workplace.
- Importance of a fast response in an emergency.
- The demonstration of people rescued from a complicated confined space and from a height by a certain climbing technique.



NEAR-MISS (NEAR-HIT) REPORTING

- An extensive campaign for near-miss reporting.
- A very simple system of notification entering the data in 5 steps.
- Initially, a steep rise in the number of near-misses - disappointment from top management
- Awarding of the most active employees + the best quality notifications on a regular basis
- Possibility to notify the near-misses by SMS, so the system is open for everybody.





PRED VYKONÁVANÍM PRÁC, VYKONAJ TESTOVANIE ATMOSFÉRY, ABY SI PREDIŠIEL VÝBUCHU, VÝBUCHU A OTRAVE ALEBO UDUSENIU.

JÁN GAZDÍK MANAŽÉR PREVÁDZKY PLYNY



NEVYKONÁVAJ PRÁCE V UZAVRETÝCH PRIESTOROCH BEZ PRITOMNOSTI DOZORNÉHO VSTUPU. IGOR GALOVIČ MMANŽER PREVJOLTOVODU



AJ MALÉ ZAKOPNUTIE MÔŽE SKONČIŤ V NEMOCNICI. LADISLAV NAGY VEDÍCI PREVÁDZKOVANIA VÍROBY



POUŽI PROSTRIEDKY OSOBNÉHO ZABEZPEČENIA PRED PÁDOM Z VÝŠKY VŽDY, KEĎ NIE SI CHRÁNENÝ KOLEKTÍVNOU OCHRANOU.

MAROŠ VIŠŇOVSKÝ MANAŽÉR PREVÁDZKOVANIA TERMINÁLOV





POUŽI PREVENTÍVNE PROTIPOŽIARNE OPATRENIA. PETER ŠRÁMEK BIADITEL VÍROBY



PREVER IZOLÁCIU ENERGIÍ PRED ZAČATÍM PRÁC. LADISLAV VDOVJAK MANAŽÉR PREVÁDZVY HYDROKRAKOVANIE

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AWARDS AND COMMUNICATION

- MOL Group Chairman HSE Award The last winner is Slovnaft Logistics for the project in the Process Safety Management field.
- Slovnaft had an extraordinary success in AICO (Association of Internal communication) Grand Prix 2016 by winning two firsts and one second place. One of them in the - HSE campaign – "HSE Your sixth sense".



AICO Grand Prix (8.9.2016)



Prize-giving Ceremony MOL Group HSE Award

COMMUNICATION CHANNELS



12. 12. 2015 o 19.00 h

Vstupenky na koncert dostanete na základe identifikačnej karty zamestnanca od 23. do 27. 11. 2015 na hlavnej vrátnici.



ZELENÉ OÁZY

Jubilejný 10. ročník úspešného grantového programu Zelené oázy už tradične odštartoval Slovnaft v spolupráci s nadáciou Ekopolis.



STR. 13

Panoráma, podnikový časopis Skupiny SLOVNAFT, člena Skupiny MOL. Založené v roku 1949. Nové vydanie: XII. ročník, 11. číslo, november 2015. Vychádza 11 x do roka.

Redakčná rada: Anton Molnár, predseda, Dominic Köfner, Eva Hudecová, Peter Šrámek, Peter Knäjčír, Tataina Trebatická, Peter Szuttor Vydavstěľ SLOVNAFT, a.s., útvar Podniková a marketingová komunikácia. Zodpovedný za obach: Marek Muchilki, kl. 8898; Lei : 4221-0(2-4055 9898, Redakčia: Tatiana Novotná, kl. 9890, (0)2-4055 9890, Lucia Backayová, kl. 8563, (0)2-4055 8563, al Bribat Štvardvaní, kl. 18563, (0)2-4055 8563,

STR. 25

DEŇ S...

ROZHOVOR

ENI na letisku.

Logistika má od júna nového riadi-

teľa. Branislav Vinter v rozhovore okrem iného prezradil, aké nové činnosti pribudli útvaru po prevzati

OCHRANA PRED PÁDOM

Bezpečnostné postroje, istiace

bezpečnosť a istotu pri práci.

súčasť práce vo výškach či nad voľnými hĺbkami. Projekt Fall proter tion – Ochrana pred pádom, ktorý <u>sa realiz</u>oval približne tri roky, zvýši

STR.6

Práca LEAN navigátora je ako detektívka. Prečo? Dozviete sa v reportáži Deň s Marekom Neupauerom.

OBSAH

STR. 22

PREZRAĎ SVOJHO KOLEGU

Možno ste už počuli, a možno nie – riaditeľ S Mao Tibor Kántor vydal so svojou kapelou svoje prvé CD. Prečítajte si o radostiach i nástrahách, ktoré prináša život rockového bubeníka.



COMMUNICATION

- The organization of the HSE Forum focuses on the different topics.
- Anonymous discussion forum was established to allow staff, external contractors or the general public to ask questions and obtain feedback.
- Multi-level meetings with HSE topics.
- Frequent articles in Panorama (Regular company internal magazine).
- News flash regarding the announcement of serious incidents.
- Learning letter: Consists of the key details relating to serious incidents and goes in-depth into the areas of crucial details.



HEALTH DAY

- Varied healthy breakfast,
- Yoga exercise,
- 7 types of preventive examinations,
- 3 lectures and discussions about health,
- Healthy lunch Main canteen room and canteen in the Production area,
- Healthy markets,
- A demonstration of first aid on a dummy,
- Dietary survey, quiz





GUIDANCE FOR SPORTS ACTIVITIES

- Apollo Sport Clubs
 - Adrenalin sports, aerobics, basketball, badminton, running, martial arts, cycling, football, handball, skittles, ping-pong, tennis, hiking & volleyball

Playgrounds

 Swimming pool, sauna, fitness center, tennis court, running track, football field, indoor sports hall and fitness suite or gym hall.









CONTRACTOR SAFETY

- We don't look at contractors as outsiders or alien staff.
- We actively work to involve the contractors into our culture so that they feel adequately supported and protected.
- Therefore we decided to implement the SCC international standard for all contractors who perform critical activities.





THANK YOU FOR ATTENTION

PMOLGROUP

ENTER TOMORROW